# **Walgreens True Metrix Manual**



Walgreens True Metrix Manual is an essential guide for users of the True Metrix blood glucose monitoring system, a popular device designed to help individuals living with diabetes manage their condition effectively. The True Metrix meter offers reliable results, ease of use, and a range of features that make it a valuable tool for tracking blood sugar levels. This article will delve into the various aspects of the Walgreens True Metrix system, including its features, setup process, operational instructions, maintenance tips, and troubleshooting advice.

## Understanding the True Metrix System

The True Metrix system is developed by Walgreens to provide an efficient and user-friendly way to monitor blood glucose levels. This system includes a glucose meter, test strips, and a lancing device, all designed to work seamlessly together.

### **Key Features**

- 1. No Coding Required: The True Metrix meter is designed to be simple to use, eliminating the need for coding, which reduces the chances of errors during testing.
- 2. Fast Results: Users can expect results within a mere 4 seconds, allowing for quick monitoring of blood glucose levels.
- 3. Memory Function: The meter can store up to 500 test results, complete with date and time stamps, enabling users to track their glucose levels over time.
- 4. Average Calculation: The device can calculate and display 7, 14, and 30-day averages, which can be helpful for doctors and patients to assess long-term glucose control.
- 5. User-Friendly Display: The large screen is easy to read, making it accessible for users of all ages.
- 6. Alerts and Notifications: The True Metrix system can provide alerts for low and high blood sugar levels, helping users respond quickly to potential issues.

## Setting Up Your True Metrix Meter

Before using your True Metrix meter for the first time, it's important to set it up correctly to ensure accurate readings.

### What You Will Need

- True Metrix glucose meter
- True Metrix test strips
- Lancing device
- Lancing device needles
- Alcohol swabs
- A logbook or diabetes management app (optional)

## Step-by-Step Setup Instructions

- 1. Unbox Your Meter: Remove the True Metrix meter, test strips, lancing device, and other components from the packaging.
- 2. Insert the Batteries: If your meter requires batteries, follow the instructions provided in the user manual to insert them correctly.

- 3. Set the Date and Time: Turn on the meter and follow the prompts to set the current date and time. This step is crucial for accurate record-keeping.
- 4. Prepare the Lancing Device: Load the lancing device with a new needle according to the instructions included with the device.
- 5. Insert Test Strips: Open the test strip vial and insert a test strip into the meter. The meter will typically turn on automatically when a strip is inserted.

## Using the True Metrix Meter

Once your meter is set up, you can begin monitoring your blood glucose levels.

# **Testing Your Blood Glucose**

- 1. Wash Your Hands: Always start by washing your hands with soap and water to ensure cleanliness. Dry them thoroughly.
- 2. Prepare Your Lancing Device: Adjust the depth of the lancing device based on your comfort level and skin thickness.
- 3. Prick Your Finger: Use the lancing device to prick the side of your fingertip. This area tends to be less painful and yields sufficient blood.
- 4. Apply Blood to the Test Strip: Gently squeeze your fingertip to obtain a drop of blood and touch it to the edge of the test strip. The meter will draw the blood in automatically.
- 5. Wait for Results: The meter will beep and display your blood glucose reading in approximately 4 seconds.
- 6. Record Your Results: Keep a log of your readings, either in a logbook or diabetes management app, to track trends over time.

## Maintaining Your True Metrix Meter

Proper maintenance of your True Metrix system ensures accuracy and longevity.

## **Cleaning and Care**

- Clean the Meter: Wipe the meter's exterior with a damp cloth or alcohol

swab regularly. Do not immerse the meter in water.

- Store Test Strips Properly: Keep test strips in their original vial, tightly closed, and store them in a cool, dry place. Avoid exposure to moisture and extreme temperatures.
- Change the Lancing Device Needle: Change the needle after each use to prevent infection and ensure a clean puncture.

### When to Replace Components

- Test Strips: Check the expiration date on the vial. Do not use expired strips, as they can produce inaccurate results.
- Batteries: Replace batteries when you see the low battery indicator on the meter.
- Lancing Device: If the lancing device becomes difficult to operate or the punctures are not deep enough, it may be time to replace it.

## **Troubleshooting Common Issues**

Even with proper use and maintenance, you may encounter some common issues while using the True Metrix system.

### **Common Problems and Solutions**

- 1. Error Messages on the Meter:
- Solution: Refer to the user manual for a list of error codes and their meanings. Common reasons include improper use of the test strip or insufficient blood sample.
- 2. Inaccurate Readings:
- Solution: Ensure that you are using the meter correctly. Check that the test strip is not expired and that your hands are clean.
- 3. Meter Does Not Turn On:
- Solution: Check the batteries and replace them if necessary. If the device still does not turn on, consult the customer service for assistance.
- 4. Blood Sample Not Sufficient:
- Solution: If the meter prompts for more blood, try to obtain a slightly larger drop from the fingertip.

### Conclusion

The Walgreens True Metrix Manual is designed to help users maximize the benefits of the True Metrix blood glucose monitoring system. By understanding its features and functionalities, setting it up properly, using it effectively, and maintaining it with care, individuals living with diabetes can take control of their health. With the right tools and knowledge, managing blood glucose levels becomes a more straightforward and less daunting task, ultimately leading to better health outcomes and improved quality of life.

# Frequently Asked Questions

# What is the purpose of the Walgreens True Metrix manual?

The Walgreens True Metrix manual provides comprehensive instructions for using the True Metrix blood glucose monitoring system, including setup, testing procedures, and maintenance.

# How do I properly calibrate my True Metrix meter according to the manual?

To calibrate your True Metrix meter, refer to the manual for step-by-step instructions, which typically involve inserting a test strip, obtaining a blood sample, and ensuring the meter reads accurately against control solution results.

# Where can I find troubleshooting tips for my True Metrix device?

The True Metrix manual includes a troubleshooting section that addresses common issues like error messages, inaccurate readings, and device malfunctions, along with recommended solutions.

# Is the True Metrix manual available in multiple languages?

Yes, the Walgreens True Metrix manual is often available in multiple languages to accommodate a diverse user base. You can check the Walgreens website or contact customer support for specific language options.

# Can I download a PDF version of the Walgreens True Metrix manual?

Yes, the Walgreens True Metrix manual is typically available for download as

a PDF from the Walgreens website, allowing users to easily access and reference the information on their devices.

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