

# Poly Savi 7300 Manual

## SAVI 7300 OFFICE SERIES



SAVI 7320



SAVI 7310

### SPECIFICATIONS

#### CONNECTS TO

- Desk phone and PC

#### RECOMMENDED FOR

- Professionals using desk phone and PC communications

#### WIRELESS

- Technology: DECT™ 6.0 – North America only
- Technology: DECT™ – Outside North America
- Range: Line of sight up to 590 ft/180 m; Typical office environment up to 180 ft/55 m
- Security: Designed to meet Security step C - the highest level from the DECT™ Forum
- Encryption: Military level FIPS 140-2 listed 256-AES encryption
- Authentication: 128-bit AES
- Density: Up to 2x more density than other DECT™ headsets
- Power: Adaptive power control to maximize user density

#### BATTERY

- Battery Capacity: 500mAh (Savi 7310 and Savi 7320)
- Battery Type: Technician replaceable lithium ion polymer
- Talk time: up to 13 hours
- Charge time: two hours full charge
- Standby time: up to 52 hours

#### RECEIVE FREQUENCY RESPONSE

- Wideband 100 - 6800Hz
- Multimedia 20Hz - 20kHz

#### HEARING PROTECTION

- SoundGuard DIGITAL: protects against sound levels above 118dBA; G616 antistartle (during calls) detects and eliminates any large sudden increase in signal level; Time-weighted average prevents average daily noise exposure from exceeding 85dBA<sup>1</sup>

#### MICROPHONE AND TECHNOLOGY

- Noise cancelling with Acoustic Fence Technology
- Meets Microsoft Teams Open Office requirements

#### HEADSET CONTROLS AND LIGHTS

- Call answer/end, mute volume +/-, power on/off
- Combined call answer/end and Microsoft Teams button, mute volume +/-, power on/off (Microsoft Teams version only)
- In call indicator
- Multiple voice prompts—choose language configurable via software

#### HEADSET BASE

- Desk phone, softphone selector buttons
- Microsoft Teams button (Microsoft Teams version only)
- Incoming call ringer (configured via software)

#### HEADSET WEIGHT

- Savi 7320 Over-the-head (binaural): 160 g / 5.64 oz
- Savi 7310 Office Over-the-head (monaural): 120 g / 4.23 oz

#### APPLICATIONS SUPPORTED

- Plantronics Hub application on desktop
- Plantronics Manager Pro (Asset Management and Adoption, Health and Safety Suites—see Supported Devices for full list of supported reports)
- Microsoft Teams Certified<sup>2</sup>

<sup>1</sup> Requires Plantronics Hub software to enable SoundGuard DIGITAL features

<sup>2</sup> Microsoft Teams versions only

#### LEARN MORE

To learn more information about Savi 7300 Office Series, visit [poly.com](https://poly.com)

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**Poly Savvy 7300 Manual** is an essential resource for users of the Poly Savvy 7300 series of headsets. Whether you're a business professional, a customer service representative, or a remote worker, understanding how to effectively use your headset can significantly improve your communication experience. This article delves into the features, setup, troubleshooting, and maintenance of the Poly Savvy 7300, providing you with the knowledge needed to maximize the functionality of your headset.

## Understanding the Poly Savvy 7300 Series

The Poly Savvy 7300 series is designed for superior audio quality and comfort, making it an ideal

choice for extended use in various environments. The headset comes equipped with a range of features that enhance productivity and communication.

## Key Features of the Poly Savvy 7300

Some of the standout features of the Poly Savvy 7300 include:

- **Noise-Canceling Technology:** This feature minimizes background noise, allowing for clearer conversations.
- **Comfortable Design:** The headset is ergonomically designed for all-day wear.
- **Long Battery Life:** With up to 13 hours of talk time, users can rely on the headset throughout the workday.
- **Wireless Connectivity:** The headset can connect via Bluetooth, offering flexibility and mobility.
- **Multi-Device Pairing:** Users can pair the headset with multiple devices, making it easy to switch between calls on different devices.

## Setting Up the Poly Savvy 7300

Getting started with your Poly Savvy 7300 headset is straightforward. Follow these steps for a successful setup:

### 1. Charging the Headset

Before using your headset, ensure that it is fully charged. Connect the headset to the charging dock or USB cable and allow it to charge for at least 2 hours.

### 2. Pairing with Your Device

To pair your headset with a Bluetooth-enabled device, follow these steps:

1. Turn on the headset by pressing the power button.
2. Activate Bluetooth on your device.

3. On the headset, press and hold the Bluetooth button until you see the LED indicator flashing blue.
4. On your device, select 'Poly Savvy 7300' from the list of available devices.
5. Once connected, the LED indicator will stop flashing and remain solid blue.

## 3. Configuring Audio Settings

After connecting the headset to your device, you may need to adjust the audio settings:

- Set the headset as the default audio device in your system settings.
- Adjust the volume levels on both the headset and your device for optimal sound quality.
- Test the microphone by making a call or using a voice recording app.

## Using the Poly Savvy 7300

Understanding how to operate your Poly Savvy 7300 will enhance your user experience. Here are the basic controls:

### 1. Basic Controls

The headset features multiple buttons that control various functions:

- **Power Button:** Turns the headset on and off.
- **Volume Control:** Use the + and - buttons to adjust the volume.
- **Answer/End Call Button:** Press to answer or end a call.
- **Mute Button:** Activates or deactivates the microphone.

### 2. Managing Calls

The Poly Savvy 7300 allows for seamless call management:

1. To answer an incoming call, press the answer button once.
2. To reject a call, press and hold the answer button.
3. To switch between calls, double-press the answer button.

## **Troubleshooting Common Issues**

While the Poly Savvy 7300 is designed for reliability, users may occasionally encounter issues. Here are some common problems and their solutions:

### **1. No Sound in Headset**

If you experience no sound, consider the following steps:

- Check if the headset is powered on and connected to the device.
- Ensure the volume is turned up on both the headset and the connected device.
- Verify that the headset is set as the default audio device.

### **2. Bluetooth Connectivity Issues**

For issues related to Bluetooth connectivity:

1. Ensure that the headset is in pairing mode.
2. Check if the device is within range (typically within 30 feet).
3. Restart both the headset and the device.
4. Remove the headset from the device's Bluetooth settings and attempt to pair again.

# Maintaining Your Poly Savvy 7300

Proper maintenance can extend the lifespan of your headset. Here are some tips:

## 1. Regular Cleaning

To keep your headset in good condition:

- Wipe the ear cushions and headband with a soft, damp cloth.
- Avoid using harsh chemicals that can damage the materials.

## 2. Battery Care

For optimal battery performance:

1. Avoid letting the battery drain completely before recharging.
2. Store the headset in a cool, dry place when not in use.

## 3. Software Updates

Keep your headset's software up to date by checking the Poly website for firmware updates. This ensures you have the latest features and improvements.

## Conclusion

The **Poly Savvy 7300 Manual** is essential for understanding and utilizing the features of this advanced headset. By following the setup instructions, mastering call management, troubleshooting common issues, and maintaining your device, you can enhance your communication experience significantly. Whether for work or personal use, the Poly Savvy 7300 is a valuable tool for anyone looking to improve their audio quality and productivity.

# Frequently Asked Questions

## What is the main purpose of the Poly Savvy 7300 manual?

The Poly Savvy 7300 manual provides users with detailed instructions on how to set up, operate, and troubleshoot the Poly Savvy 7300 device, ensuring optimal performance.

## Where can I find the Poly Savvy 7300 manual for download?

The Poly Savvy 7300 manual can typically be downloaded from the official Poly website under the support or resources section, or directly from the product page.

## Does the Poly Savvy 7300 manual include troubleshooting tips?

Yes, the Poly Savvy 7300 manual includes a troubleshooting section that addresses common issues and provides solutions to help users resolve them efficiently.

## Is the Poly Savvy 7300 manual available in multiple languages?

Yes, the Poly Savvy 7300 manual is often available in multiple languages, depending on the region and customer needs. Check the download options on the Poly website.

## How do I reset the Poly Savvy 7300 according to the manual?

To reset the Poly Savvy 7300, refer to the manual for specific instructions, which typically involve pressing and holding the reset button for a certain duration or following a specific button sequence.

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Discover the essential Poly Savi 7300 manual for setup and troubleshooting. Enhance your communication experience today! Learn more about your headset.

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