

# Microsoft Teams Quick Reference Guide



## Microsoft Teams Overview Quick Reference Guide

### Accessing Microsoft Teams

There are two options to access Microsoft Teams.

1. **On-line** with an internet browser – Access is through Office 365. Preferred browsers are Firefox, Chrome or Edge. *Currently NOT compatible with Safari.*
2. Through a **Desktop App** – Typically found on tool bar at bottom of screen.

### Benefits to using on-line vs. desktop access

#### On-line:

- Easy access on *any* shared device and syncing occurs more immediate
- Some browsers offer limited or no access

#### Desktop:

- Quick access
- Online meetings work better

### Steps to Access On-line

Open Office 365 in one of the preferred browsers. Go to either the Office 365 landing page OR App Launcher (Waffle).

#### Office 365 landing page:



#### App Launcher (Waffle):



### Access via Desktop Tool Bar

An icon should automatically appear on tool bar. If icon does not appear it may need to be 'pinned' to the tool bar. For help pinning apps contact the tech trainer for your building or the HelpDesk at 531-299-0300 or email [helpdeskrequests@ops.org](mailto:helpdeskrequests@ops.org).

#### PC Users



#### MAC Users



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MICROSOFT TEAMS QUICK REFERENCE GUIDE SERVES AS AN ESSENTIAL TOOL FOR USERS TO NAVIGATE THE COMPLEXITIES OF THIS POWERFUL COLLABORATION PLATFORM. WHETHER YOU ARE NEW TO MICROSOFT TEAMS OR ARE LOOKING TO ENHANCE YOUR SKILLS, THIS GUIDE OFFERS A COMPREHENSIVE OVERVIEW OF ITS FEATURES, TIPS FOR EFFECTIVE USE, AND BEST PRACTICES TO FOSTER SEAMLESS TEAMWORK. WITH THE RIGHT KNOWLEDGE OF MICROSOFT TEAMS, USERS CAN MAXIMIZE THEIR PRODUCTIVITY AND STREAMLINE COMMUNICATION WITHIN THEIR ORGANIZATIONS.

## WHAT IS MICROSOFT TEAMS?

MICROSOFT TEAMS IS A UNIFIED COLLABORATION PLATFORM THAT INTEGRATES CHAT, VIDEO CONFERENCING, FILE SHARING, AND APP INTEGRATION. IT IS DESIGNED TO ENHANCE TEAMWORK AND COMMUNICATION FOR BOTH REMOTE AND IN-OFFICE EMPLOYEES. AS PART OF THE MICROSOFT 365 SUITE, TEAMS PROVIDES USERS WITH THE TOOLS NECESSARY TO COLLABORATE EFFICIENTLY, REGARDLESS OF LOCATION.

# GETTING STARTED WITH MICROSOFT TEAMS

TO EFFECTIVELY USE MICROSOFT TEAMS, IT'S IMPORTANT TO FAMILIARIZE YOURSELF WITH ITS BASIC FEATURES AND FUNCTIONALITIES. HERE ARE SOME KEY COMPONENTS:

## 1. DOWNLOAD AND INSTALLATION

- **DESKTOP APPLICATION:** MICROSOFT TEAMS CAN BE DOWNLOADED FROM THE OFFICIAL MICROSOFT WEBSITE. THE INSTALLATION PROCESS IS STRAIGHTFORWARD AND TYPICALLY REQUIRES A MICROSOFT ACCOUNT.
- **MOBILE APPLICATION:** AVAILABLE ON BOTH IOS AND ANDROID, THE MOBILE APP ALLOWS USERS TO STAY CONNECTED ON THE GO.
- **WEB VERSION:** FOR QUICK ACCESS, TEAMS CAN ALSO BE USED VIA A WEB BROWSER WITHOUT ANY INSTALLATION.

## 2. SIGNING IN

- USE YOUR ORGANIZATIONAL EMAIL ADDRESS TO SIGN IN.
- IF PROMPTED, COMPLETE THE MULTI-FACTOR AUTHENTICATION FOR ADDED SECURITY.

## UNDERSTANDING THE INTERFACE

ONCE LOGGED IN, YOU'LL ENCOUNTER A USER-FRIENDLY INTERFACE THAT INCLUDES SEVERAL KEY ELEMENTS:

### 1. ACTIVITY FEED

THE ACTIVITY FEED KEEPS YOU UPDATED ON ALL THE NOTIFICATIONS, MENTIONS, AND REPLIES RELEVANT TO YOU. THIS IS YOUR GO-TO SECTION FOR STAYING INFORMED ABOUT ONGOING DISCUSSIONS.

### 2. CHAT

THE CHAT FEATURE ALLOWS FOR DIRECT MESSAGING BETWEEN INDIVIDUALS OR GROUPS. YOU CAN:

- START A NEW CHAT.
- SHARE FILES, IMAGES, AND LINKS.
- USE EMOJIS AND GIFS TO ENHANCE COMMUNICATION.

### 3. TEAMS

THIS IS WHERE YOU CAN CREATE OR JOIN TEAMS BASED ON PROJECTS OR DEPARTMENTS. WITHIN EACH TEAM, YOU CAN:

- ORGANIZE DIFFERENT CHANNELS FOR SPECIFIC TOPICS.
- SHARE FILES AND COLLABORATE ON DOCUMENTS IN REAL TIME.

### 4. CALENDAR

INTEGRATED WITH OUTLOOK, THE CALENDAR FEATURE ALLOWS YOU TO SCHEDULE MEETINGS AND VIEW UPCOMING

APPOINTMENTS. YOU CAN:

- SCHEDULE A NEW MEETING WITH A FEW CLICKS.
- SEE TEAM MEMBERS' AVAILABILITY.

## 5. FILES

THE FILES TAB IS WHERE ALL SHARED DOCUMENTS ARE STORED. YOU CAN:

- UPLOAD AND SHARE FILES EASILY.
- COLLABORATE IN REAL TIME USING OFFICE APPLICATIONS LIKE WORD, EXCEL, AND POWERPOINT.

# KEY FEATURES OF MICROSOFT TEAMS

MICROSOFT TEAMS IS PACKED WITH FEATURES THAT ENHANCE COLLABORATION AND PRODUCTIVITY. HERE ARE SOME OF THE MOST IMPORTANT ONES:

## 1. VIDEO CONFERENCING

- SCHEDULE MEETINGS: USE THE CALENDAR FEATURE TO SET UP MEETINGS IN ADVANCE.
- JOIN MEETINGS: CLICK THE MEETING LINK OR JOIN DIRECTLY FROM THE TEAMS CALENDAR.
- RECORDING: RECORD MEETINGS FOR THOSE WHO COULDN'T ATTEND.

## 2. COLLABORATION TOOLS

- FILE SHARING: SHARE FILES WITHIN CHATS OR TEAMS, ENSURING EVERYONE HAS ACCESS TO THE LATEST DOCUMENTS.
- REAL-TIME COLLABORATION: WORK TOGETHER ON OFFICE DOCUMENTS DIRECTLY WITHIN TEAMS.

## 3. APP INTEGRATION

MICROSOFT TEAMS SUPPORTS A WIDE RANGE OF THIRD-PARTY APPLICATIONS. YOU CAN:

- ADD APPS TO YOUR TEAM TO ENHANCE PRODUCTIVITY.
- USE BOTS FOR REMINDERS AND AUTOMATION.

## 4. SEARCH FUNCTIONALITY

- USE THE SEARCH BAR TO FIND MESSAGES, FILES, OR PEOPLE QUICKLY.
- UTILIZE FILTERS TO NARROW DOWN RESULTS.

# BEST PRACTICES FOR USING MICROSOFT TEAMS

TO GET THE MOST OUT OF MICROSOFT TEAMS, CONSIDER THE FOLLOWING BEST PRACTICES:

## 1. ORGANIZE YOUR TEAMS AND CHANNELS

- CREATE DISTINCT TEAMS FOR DIFFERENT DEPARTMENTS OR PROJECTS.
- USE CHANNELS TO SEGMENT CONVERSATIONS BY TOPIC, MAKING IT EASIER TO FIND RELEVANT DISCUSSIONS.

## 2. KEEP COMMUNICATION CLEAR AND CONCISE

- USE THREADS IN CHANNELS TO KEEP CONVERSATIONS ORGANIZED.
- AVOID OVERUSING @MENTIONS TO PREVENT NOTIFICATION OVERLOAD.

## 3. UTILIZE THE PLANNER AND TO-DO FEATURES

- USE MICROSOFT PLANNER TO MANAGE TASKS WITHIN TEAMS.
- ASSIGN TASKS TO TEAM MEMBERS AND SET DEADLINES FOR ACCOUNTABILITY.

## 4. SCHEDULE REGULAR CHECK-INS

- HOST REGULAR MEETINGS TO ENSURE EVERYONE IS ON THE SAME PAGE.
- USE VIDEO CALLS FOR FACE-TO-FACE INTERACTION, ENHANCING TEAM COHESION.

## 5. LEVERAGE KEYBOARD SHORTCUTS

FAMILIARIZE YOURSELF WITH KEYBOARD SHORTCUTS TO NAVIGATE TEAMS MORE EFFICIENTLY. SOME COMMON SHORTCUTS INCLUDE:

- CTRL + N: START A NEW CHAT.
- CTRL + 1: GO TO THE ACTIVITY TAB.
- CTRL + E: FOCUS ON THE SEARCH BAR.

## TROUBLESHOOTING COMMON ISSUES

EVEN WITH ITS USER-FRIENDLY INTERFACE, USERS MIGHT ENCOUNTER SOME COMMON ISSUES. HERE ARE SOME TROUBLESHOOTING TIPS:

### 1. CONNECTIVITY PROBLEMS

- ENSURE YOUR INTERNET CONNECTION IS STABLE.
- RESTART THE TEAMS APPLICATION OR YOUR DEVICE.

### 2. AUDIO AND VIDEO ISSUES

- CHECK THAT YOUR MICROPHONE AND CAMERA ARE FUNCTIONING.
- ENSURE THE CORRECT DEVICES ARE SELECTED IN THE SETTINGS.

### 3. NOTIFICATIONS NOT WORKING

- CHECK NOTIFICATION SETTINGS IN TEAMS.
- ENSURE YOUR DEVICE'S NOTIFICATION SETTINGS ALLOW TEAMS ALERTS.

## CONCLUSION

A WELL-STRUCTURED **MICROSOFT TEAMS QUICK REFERENCE GUIDE** CAN SIGNIFICANTLY IMPROVE YOUR EXPERIENCE WITH THE PLATFORM, WHETHER YOU'RE A BEGINNER OR AN EXPERIENCED USER. BY UNDERSTANDING THE FEATURES, BEST PRACTICES, AND TROUBLESHOOTING TIPS, YOU CAN MAKE THE MOST OF MICROSOFT TEAMS TO ENHANCE COLLABORATION AND PRODUCTIVITY WITHIN YOUR ORGANIZATION. EMBRACE THE POWER OF TEAMWORK WITH MICROSOFT TEAMS AND WATCH YOUR ORGANIZATION THRIVE!

## FREQUENTLY ASKED QUESTIONS

### WHAT IS MICROSOFT TEAMS?

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### HOW DO I SCHEDULE A MEETING IN MICROSOFT TEAMS?

TO SCHEDULE A MEETING IN MICROSOFT TEAMS, GO TO THE CALENDAR TAB, CLICK ON 'NEW MEETING', FILL IN THE MEETING DETAILS, AND INVITE PARTICIPANTS BEFORE SAVING IT.

### WHAT ARE THE MAIN FEATURES OF MICROSOFT TEAMS?

KEY FEATURES OF MICROSOFT TEAMS INCLUDE CHAT FUNCTIONALITY, VIDEO CONFERENCING, FILE SHARING, INTEGRATION WITH MICROSOFT 365 APPS, CHANNELS FOR TEAM ORGANIZATION, AND TASK MANAGEMENT.

### HOW CAN I SHARE MY SCREEN DURING A TEAMS MEETING?

DURING A TEAMS MEETING, CLICK ON THE 'SHARE' ICON IN THE MEETING CONTROLS, SELECT THE SCREEN OR WINDOW YOU WANT TO SHARE, AND CLICK 'SHARE' AGAIN.

### WHAT IS A TEAMS CHANNEL?

A TEAMS CHANNEL IS A DEDICATED SECTION WITHIN A TEAM FOR CONVERSATIONS, FILES, AND COLLABORATION ON SPECIFIC TOPICS OR PROJECTS, HELPING TO KEEP DISCUSSIONS ORGANIZED.

### CAN I RECORD MEETINGS IN MICROSOFT TEAMS?

YES, YOU CAN RECORD MEETINGS IN MICROSOFT TEAMS. JUST CLICK ON 'MORE ACTIONS' DURING THE MEETING AND SELECT 'START RECORDING.' THE RECORDING WILL BE SAVED TO MICROSOFT STREAM.

### HOW DO I ADD APPS TO MICROSOFT TEAMS?

TO ADD APPS TO MICROSOFT TEAMS, CLICK ON THE 'APPS' ICON ON THE LEFT SIDEBAR, BROWSE OR SEARCH FOR THE APP YOU WANT, AND CLICK 'ADD' TO INTEGRATE IT INTO YOUR WORKSPACE.

## WHAT IS THE PURPOSE OF THE 'ACTIVITY' FEED IN TEAMS?

THE 'ACTIVITY' FEED IN TEAMS SHOWS YOU NOTIFICATIONS ABOUT MENTIONS, REPLIES, AND ANY RELEVANT UPDATES IN YOUR CHANNELS, HELPING YOU STAY INFORMED ABOUT ONGOING CONVERSATIONS.

## HOW DO I CUSTOMIZE NOTIFICATIONS IN MICROSOFT TEAMS?

TO CUSTOMIZE NOTIFICATIONS IN MICROSOFT TEAMS, CLICK ON YOUR PROFILE PICTURE, SELECT 'SETTINGS', THEN GO TO 'NOTIFICATIONS' TO ADJUST YOUR PREFERENCES FOR MISSED ACTIVITY, MENTIONS, AND MORE.

## IS IT POSSIBLE TO USE MICROSOFT TEAMS ON MOBILE DEVICES?

YES, MICROSOFT TEAMS HAS MOBILE APPLICATIONS AVAILABLE FOR BOTH IOS AND ANDROID, ALLOWING USERS TO STAY CONNECTED AND COLLABORATE ON THE GO.

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"Master Microsoft Teams with our comprehensive quick reference guide. Discover how to enhance collaboration and productivity. Get started today!"

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