# **Marriott Marsha Cheat Sheet**



MARSHA		

May 2019

Acción	Comando
Iniciar sesión	LSI USER ID: LOCATION: EID: PASSWORD:
Cerrar sesión	LSO
Clear Screen	ESC
Linea de venta básica	ONNS/DDMOMS o ONNSHOTEL/DDMOMS
Elija la tarifa	0/8
Para buscar por tipo de tarifa Venta clúster	ONN#/DDMMM/X/X (B.D.P. POR TIPO Y NOMERE DE TARIFA) ONN#/DDMMM/CCC (EMP.MRW.PKG) ONN#/DDMMM#/PKGM (REGA,GOVA,MARH)
Venta solicitud directa	ONNECTY/DDIMONE/PRGM
Venta directa ciudad	0 * CMPFS1 CMPADDMM/NN
Habitación de cortesía	0*MRCNN1MRCADDMM/NN
Venta de grupo (en el hotel)	'5
Recuperar el último venta alojamiento linea	-12
Buscar Reserva GNR	'R
Buscar Anterior Venta Alojamiento Linea	18
Buscar Preferencia anterior OGR	19
Buscar Solicitud de garantia anterior	'G
Buscar GNR historia	'8
Buscar Anterior Email Idioma ( LC )	'E
4 pm/6pm Hold (no está garantizada)	0A
Garantia de la tarjeta de crédito	OGC/TTHINNORMONNINNINN/XX
Depósito de la tarjeta de crédito	OCD/TTNNNNNNNNNNNNNNN/XX
Garantia a la compañía	0GA/CO
Garantia al hotel	OGA/PR
Se requiere un depósito	OAD/DDHGGM/AMOUNT DUE TEXT (indicate amt. due)
Depósito Recibidas	OGD/RECVD CHK#1201 15JUL \$230.76
Garantia de Elite perfil	OGM
Recuperar el GTD Segmento última llegada	'G
Ver una demanda de códigos especiales	VIG O VIG/PILLOW O VIG-A
Entrada Para Solicitudes	
Más de 1 habitación / Diferentes Solicitudes	OGR/XX/XX/XX/XX/XX/XX (máximo de doce)
Recuperar el último Solicitud Preferencia	OGR/#XX/XX-#XX/XX (OGR/2X1-3D4/C1)5 RMS
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Nombre	N#LAST/FIRST/TITLE (titulo es opcional)
Sr. y la Sra	N2SMITH/JOHN/MR/MRS
Dos personas	N1SMITH/JOHN/MR N1JONES/JANE/MS
Dirección del cliente	AC/US (COUNTRY CODE) or AH/Japan (texto de formato
	libre)
	BH/ (para la segunda o tercera dirección)
Número de teléfono	PRESENCE TEXTO DE PORMATO LIBRE (SI ES REQUERIDO)
HAMPA OF STATISTICS	c- compania h-casa n-no phone m-mobile f-fax
	PN no funcionarà sin un correo electrónico
E-Mail Campo	PEADORESS/server.com
Idioma E-Mail	LCXX (EH, DE, ES, FR) O LCEN/GB, LCEN/AU)
Nombre de contacto	PFIRST LAST PSELF FJOHN JONES FANNE
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Solicitudes de servicio Comunicar Comentarios adicionales	SOTHR/NN1 texto de formato libre
Añadir I (Comunicaciones) campo	I TEXTO DE FORMATO LIBRE
Anadir I (Comunicaciones) campo Nota los huéspedes hora de llegada estimada	SARRY/NNIHHHMA/DDMGM TEXTO DE FORMATO LIBRE
Transacción final	E (CONFIRMADA Y NO HAY CONFIRMACIÓN DE CORREO
	ELECTRÓNICO ENVIADO)
	EE (CONFIRMADO Y CONFIRMACIÓN POR CORREO ELECTRÓNICO
	ENVIADO)
	EA (CONFIRMADO Y MANTIENE TODOS LOS DATOS DE
	HUESPEDES - EXCEPTO
	NOMERAR PARA BACER RESERVAS ADICIONALES )
Cancelar segmento	X# (# = número de segmento)
Insertar un segmento	/# (# = número de segmento)

MARRIOTT CORPLESTIAL AND PROPRIETARY IMPORMATION

Marriott Marsha Cheat Sheet is an essential tool for frequent travelers and Marriott Bonvoy members looking to maximize their rewards and optimize their stay experiences. This comprehensive guide demystifies the complexities of the Marriott Bonvoy program, ensuring that you get the most out of your hotel stays, earn points efficiently, and enjoy exclusive member benefits. In this article, we will explore everything you need to know about the Marriott Marsha Cheat Sheet, from understanding the rewards structure to leveraging promotions and making the most of your membership.

# Understanding the Marriott Bonvoy Program

The Marriott Bonvoy program combines rewards from multiple hotel brands under the Marriott International umbrella. It offers members the opportunity to

earn points for stays, which can be redeemed for free nights, upgrades, and other exclusive perks. The program encompasses more than 30 hotel brands, including:

- Marriott Hotels
- Ritz-Carlton
- Westin
- Sheraton
- JW Marriott
- Courtyard by Marriott
- Residence Inn

Understanding how the Marriott Bonvoy program works is crucial for taking full advantage of its offerings. The Marriott Marsha Cheat Sheet simplifies this understanding, providing you with tips and strategies for maximizing your benefits.

# Earning Points with Marriott Bonvoy

Marriott Bonvoy members can earn points in several ways. Here's a breakdown of the primary methods:

# 1. Hotel Stays

- Members earn 10 points for every dollar spent on qualifying hotel stays.
- Elite members earn bonus points based on their status level:
- Silver Elite: 10% bonus
- Gold Elite: 25% bonus
- Platinum Elite: 50% bonus
- Titanium Elite and Ambassador Elite: 75% bonus

# 2. Credit Card Partnerships

- Co-branded credit cards, such as the Marriott Bonvoy Boundless $^{\text{m}}$  Credit Card or the Marriott Bonvoy Brilliant $^{\text{m}}$  American Express $^{\text{m}}$  Card, offer sign-up bonuses and earn points for every dollar spent.
- Use these cards for everyday purchases to accumulate points quickly.

# 3. Promotions and Bonuses

- Keep an eye out for limited-time promotions, such as double or triple points on specific stays or during certain periods.
- Register for "Bonus Points" promotions through the Marriott Bonvoy website to earn extra points.

# Redeeming Points

Once you have accumulated points, it's time to redeem them for rewards. Here's how you can make the most of your points:

# 1. Free Night Awards

- Points can be redeemed for free nights at participating hotels. The required points vary based on the hotel category and demand.
- $\mbox{-}$  Use the Marriott Bonvoy award chart to identify how many points you need for specific hotels.

# 2. Room Upgrades

- Members can use points to upgrade their rooms before or during their stay, subject to availability.
- $\mbox{-}$  Consider using points for upgrades to suites or premium rooms for a more luxurious experience.

# 3. Travel Packages

- Combine points with airline miles for travel packages that include flights and hotel stays.
- This option is especially beneficial for those looking to travel more extensively.

# Maximizing Your Membership Benefits

To truly benefit from the Marriott Bonvoy program, understanding and leveraging your membership benefits is crucial. Here are some key benefits you should take advantage of:

#### 1. Elite Status Levels

- Achieving Elite status not only increases your point earnings but also provides you with additional perks, such as late check-out, lounge access, and free breakfast.
- Elite status is earned through nights stayed or points accumulated annually.

# 2. Mobile App Features

- Download the Marriott Bonvoy app to manage your reservations, check in, and use mobile keys.
- The app also allows you to track your points and view available rewards.

#### 3. Marriott Moments

- Use your points to book unique experiences, events, and activities through

Marriott Moments.

- This includes everything from cooking classes to concert tickets, providing a way to create memorable experiences.

# Tips for Using the Marriott Marsha Cheat Sheet

To get the most out of the Marriott Marsha Cheat Sheet, consider the following tips:

- 1. **Stay Informed:** Regularly check the Marriott Bonvoy website and app for updates on promotions, point redemptions, and new hotel openings.
- 2. **Plan Ahead:** Book your stays in advance to take advantage of promotions and ensure availability for your desired hotel and dates.
- 3. **Combine Stays:** Consider combining multiple stays to reach higher Elite status or to qualify for promotions.
- 4. Engage with Customer Service: Don't hesitate to reach out to Marriott's customer service for assistance or to inquire about potential upgrades and benefits.
- 5. **Utilize Social Media:** Follow Marriott on social media to stay updated on special offers and exclusive promotions for members.

# Conclusion

The Marriott Marsha Cheat Sheet is an invaluable resource for anyone looking to maximize their experience with the Marriott Bonvoy program. By understanding how to earn and redeem points effectively and leveraging membership benefits, you can enhance your travel experiences and enjoy all that Marriott has to offer. Whether you are a casual traveler or a frequent flyer, the strategies outlined in this cheat sheet will help you navigate the Marriott Bonvoy program with confidence and ease. With careful planning and smart use of points, you'll be well on your way to enjoying luxurious stays and unforgettable experiences.

# Frequently Asked Questions

### What is the Marriott Marsha cheat sheet?

The Marriott Marsha cheat sheet is a quick reference guide for Marriott's internal systems, providing agents with essential information on hotel policies, procedures, and services.

# Who primarily uses the Marriott Marsha cheat sheet?

The cheat sheet is primarily used by Marriott customer service representatives and reservation agents to assist guests efficiently.

### How can I access the Marriott Marsha cheat sheet?

Access to the Marriott Marsha cheat sheet is typically restricted to Marriott employees and can be found on the company's internal training platform.

# What type of information is included in the Marriott Marsha cheat sheet?

The cheat sheet includes information on room types, pricing, promotions, loyalty program details, and frequently asked questions.

# Is the Marriott Marsha cheat sheet updated regularly?

Yes, the cheat sheet is updated regularly to reflect changes in policies, promotions, and system procedures.

# Can I use the Marriott Marsha cheat sheet for personal travel planning?

No, the Marriott Marsha cheat sheet is intended for internal use only and is not designed for personal travel planning.

# Are there any training resources related to the Marriott Marsha cheat sheet?

Yes, Marriott provides training sessions and materials to help employees effectively utilize the Marsha cheat sheet.

# What should I do if I can't find information in the Marriott Marsha cheat sheet?

If you can't find information, it's recommended to reach out to a supervisor or consult other internal resources for assistance.

# Does the Marriott Marsha cheat sheet cover international hotels?

Yes, the Marriott Marsha cheat sheet includes information on international hotels, including brand-specific policies and services.

# Is there a mobile version of the Marriott Marsha cheat sheet?

Currently, the Marriott Marsha cheat sheet is primarily accessed via desktop; however, some internal tools may be available on mobile devices.

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# **Marriott Marsha Cheat Sheet**

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To be eligible for the program, make a reservation using any direct Marriott reservation channel (Marriott.com, Marriott Bonvoy App, Customer Engagement Centers, or directly with a hotel).

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