

# Isolved Employer User Guide



iSolved employer user guide is a comprehensive resource designed to streamline the management of employee-related functions within businesses of all sizes. The platform offers a wide array of tools for human resources, payroll, and benefits administration, making it essential for employers to understand how to navigate its features effectively. This article serves as a detailed guide for employers to maximize their use of iSolved, facilitating better employee management and enhanced operational efficiency.

## Understanding iSolved

iSolved is a cloud-based human capital management (HCM) platform that integrates various HR functionalities into a single solution. It offers features such as payroll processing, time and attendance

tracking, benefits administration, and performance management. The platform is designed to help employers manage their workforce efficiently while maintaining compliance with various labor laws.

## Features of isolved

isolved comprises several key features that cater to different aspects of employee management:

1. **Payroll Management:** Automates payroll calculations, ensures tax compliance, and facilitates direct deposit options.
2. **Time and Attendance:** Tracks employee hours, manages time-off requests, and integrates with payroll for accurate compensation.
3. **Benefits Administration:** Simplifies the enrollment process for health insurance and retirement plans, allowing employees to manage their benefits online.
4. **Performance Management:** Offers tools for setting goals, conducting performance reviews, and tracking employee development.
5. **Employee Self-Service:** Empowers employees to access their own payroll information, benefits, and time-off balances without needing to contact HR.

## Getting Started with isolved

To effectively utilize the isolved platform, employers need to follow a series of steps to set up their account and familiarize themselves with its functionalities.

### Account Setup

1. **Initial Login:** Employers will receive credentials from their isolved administrator. Log in to the platform using these credentials.
2. **Setting Up Company Profile:** Navigate to the settings section to input company information, such as address, EIN, and contact details.
3. **Employee Onboarding:** Add employees to the system by entering their personal information, tax details, and direct deposit preferences.
4. **Configuring Payroll Settings:** Set up payroll frequencies (e.g., weekly, bi-weekly) and define pay rates for employees.

## Training Resources

isolved offers various training resources to help employers and employees navigate the platform efficiently:

- User Manuals: Comprehensive guides that detail each feature of the platform.
- Webinars: Live sessions that provide demonstrations and Q&A opportunities.
- Video Tutorials: Short videos that address specific features or common tasks.
- Customer Support: Access to a support team that can assist with technical issues or platform navigation.

## Utilizing Key Features

Once the setup is complete, employers can start utilizing isolved's features to manage their workforce effectively.

## Payroll Processing

To ensure smooth payroll processing, employers should follow these steps:

1. Entering Time Data: Use the time and attendance module to input or approve employee hours worked.
2. Running Payroll: Navigate to the payroll section, select the payroll period, and run payroll to calculate employee wages automatically.
3. Reviewing Payroll Summary: Check the payroll summary for any discrepancies or adjustments before finalizing.
4. Distributing Pay Stubs: Ensure employees receive their pay stubs electronically or via printed copies.

## Time and Attendance Management

Effective management of time and attendance is crucial for accurate payroll and employee satisfaction:

- Clock-In/Out Features: Ensure employees can easily clock in and out using mobile devices or time clocks.
- Leave Requests: Set up a system for employees to request time off and for managers to approve or deny these requests.
- Reporting: Utilize reports to analyze attendance patterns, overtime, and absenteeism.

## Benefits Administration

Managing employee benefits is simplified with isolved:

1. Enrollment Periods: Set defined periods for employees to enroll in benefits.
2. Employee Communication: Use the platform to communicate benefits offerings clearly and effectively.
3. Compliance Tracking: Ensure all benefit plans comply with federal and state regulations, with the platform providing necessary updates.

## Performance Management

Performance management is an essential component of employee development, and isolved provides tools to facilitate this process.

### Setting Goals

Employers can set SMART (Specific, Measurable, Achievable, Relevant, Time-Bound) goals for employees:

- Individual Goals: Tailor goals based on each employee's role and responsibilities.
- Team Goals: Encourage collaboration by setting goals that require team effort.
- Company Objectives: Align individual and team goals with overall company objectives to foster a unified direction.

### Conducting Reviews

Regular performance reviews are crucial for employee engagement and development:

1. Scheduling Reviews: Set a regular schedule for performance reviews (e.g., quarterly, annually).
2. Collecting Feedback: Use 360-degree feedback mechanisms to gather input from peers, supervisors, and subordinates.
3. Documenting Performance: Maintain records of performance discussions and outcomes for each employee.

## Employee Self-Service Features

One of the standout features of isolved is the employee self-service portal, which empowers employees to take control of their information.

## Accessing Personal Information

Employees can easily view and manage their personal data:

- Profile Updates: Employees can update their contact information, tax withholding, and emergency contacts.
- Pay Stubs and Tax Forms: Access to pay stubs and year-end tax forms (W-2s, 1099s) directly from the portal.
- Benefits Information: A central hub for employees to view their benefits elections, dependent information, and coverage details.

## Time-Off Management

The self-service feature streamlines time-off management:

- Requesting Time Off: Employees can submit time-off requests, which can be approved or denied by managers within the platform.
- Tracking Balances: Employees can view their accrued vacation, sick leave, and any pending requests.

## Staying Compliant

Compliance with labor laws and regulations is critical for any business. isolved helps employers stay compliant through various features:

## Automated Compliance Updates

The platform automatically updates employers on changes in labor laws, ensuring that payroll, benefits, and employee management practices remain compliant.

## Record Keeping

isolved maintains comprehensive records of employee data, payroll transactions, and benefits history, which can be crucial during audits or legal inquiries.

## Conclusion

The isolved employer user guide serves as an essential tool for employers looking to enhance their employee management processes. By understanding the platform's features and utilizing them effectively, businesses can improve efficiency, ensure compliance, and foster a positive work environment. Continuous learning through training resources and customer support will further empower employers to leverage isolved to its fullest potential, ultimately leading to a more engaged and productive workforce.

## Frequently Asked Questions

### **What is the purpose of the isolved employer user guide?**

The isolved employer user guide provides comprehensive instructions and resources for employers to effectively navigate and utilize the isolved platform for HR, payroll, and employee management.

### **Where can I find the isolved employer user guide?**

The isolved employer user guide can be found on the official isolved website, typically in the support or resources section, or directly within the isolved platform under help or documentation.

### **How do I reset my password using the isolved employer user guide?**

To reset your password, refer to the isolved employer user guide's section on account management, which outlines the steps to initiate a password reset via the login page.

### **Does the isolved employer user guide cover employee onboarding processes?**

Yes, the isolved employer user guide includes detailed instructions on employee onboarding processes, including how to set up new hires and manage their documentation.

### **Can I access the isolved employer user guide on mobile devices?**

Yes, the isolved employer user guide is accessible on mobile devices through the isolved app or mobile-friendly website, allowing employers to reference it on the go.

### **What troubleshooting tips does the isolved employer user guide provide?**

The isolved employer user guide offers troubleshooting tips for common issues, such as login problems, payroll discrepancies, and system navigation challenges.

## Is there a section on compliance in the isolved employer user guide?

Yes, the isolved employer user guide contains a section dedicated to compliance, explaining how the platform helps employers adhere to labor laws and regulations.

## How frequently is the isolved employer user guide updated?

The isolved employer user guide is updated regularly to reflect changes in the platform, features, and compliance requirements, ensuring users have the latest information.

## Can I provide feedback on the isolved employer user guide?

Yes, users can typically provide feedback through the isolved support channels or directly within the guide, helping to improve future versions.

## Are there video tutorials available alongside the isolved employer user guide?

Yes, isolved often provides video tutorials that complement the employer user guide, offering visual guidance on key features and processes.

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## Isolved Employer User Guide

### *isolved People Cloud*

isolved People Cloud is an intuitive platform that simplifies HR processes, payroll, and workforce management for businesses of all sizes.

### **isolved People Cloud**

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Unlock the full potential of your iSolved platform with our comprehensive employer user guide. Discover how to streamline your HR processes effectively. Learn more!

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