

Herman Miller Aeron Chair Repair Manual

HermanMiller
Aeron® Chairs



How to assemble your chair

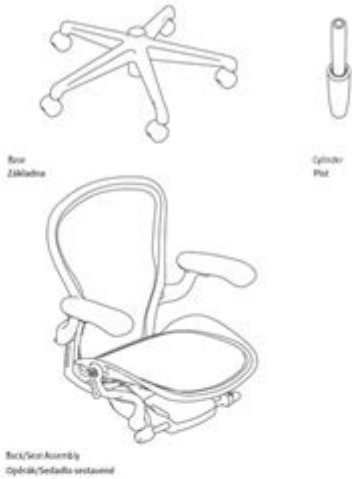
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Some of the parts have been wrapped to protect them during shipping. Remove the plastic wrap before assembling the chair.

Poznámka:
Některé části byly zabaleny, aby byly chráněny během přepravy. Před montáží židle tyto obaly odstraňte.

Parts Included Obsah balení



Step 1 Krok 1

Attach the parts

Remove the base, cylinder and back/seat assembly from box. Place the cylinder in the base and back/seat assembly onto the cylinder.

Sestavte všechny části

Vyjměte základnu, válec a sestavené sedadlo s opěradlem z krabice. Vložte píst do otvoru základny a sedadlo nasaďte na píst.



Step 2 Krok 2

Sit in the chair firmly several times to lock the components together.

Congratulations!

Your new Aeron chair is ready to enjoy in any workspace.

Opakovaně se posaďte na židli, aby se komponenty uzamkly do sebe.

Gratulujeme!

Váš nový Aeron je připraven k používání.



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HermanMiller Aeron® Chair

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Part no. 11b010 rev A.

Herman Miller Aeron Chair Repair Manual

The Herman Miller Aeron chair is a staple in ergonomic furniture, known for its unique design and comfort. However, like any chair, it may require repairs over time due to wear and tear, accidental damage, or general maintenance. This comprehensive repair manual aims to provide you with the necessary steps and information to effectively repair your Aeron chair, ensuring it remains a reliable and comfortable seating option for years to come.

Understanding Your Aeron Chair

Before diving into the repair process, it's essential to understand the components of your Aeron

chair. This knowledge will help you identify issues and perform effective repairs.

Key Features of the Aeron Chair

- Pellicle Mesh Seat and Back: The breathable mesh provides comfort and support while allowing air circulation.
- Adjustable Lumbar Support: Provides customizable back support, essential for long hours of sitting.
- Tilt Mechanism: Allows users to recline and adjust the chair's angle for optimal comfort.
- Height Adjustment: Ensures that the chair can be set to the appropriate height for different users.
- Armrests: Adjustable armrests that can be moved up, down, and sideways.

Common Issues with the Aeron Chair

1. Worn Mesh: Over time, the mesh can sag or tear.
2. Faulty Tilt Mechanism: The chair may not recline or return to its upright position.
3. Height Adjustment Failure: The chair may not stay at the desired height.
4. Damaged Armrests: Armrests can become loose or break.
5. Base and Wheel Issues: The wheels may become stuck or the base may crack.

Tools and Materials Needed

Before starting any repair, gather the following tools and materials:

- Screwdriver (Phillips and flat-head)
- Replacement parts (mesh, armrests, etc.)
- Lubricant (for wheels and tilt mechanism)
- Cleaning supplies (mild soap, water, cloth)
- Allen wrench (if applicable)
- Pliers

Repairing Common Issues

Each common issue has a specific repair approach. Follow the steps relevant to your problem.

1. Worn Mesh Replacement

If the mesh of your Aeron chair is sagging or torn, you may need to replace it.

- Step 1: Remove the seat from the frame. Flip the chair upside down and use a screwdriver to unscrew the seat from the frame.
- Step 2: Detach the old mesh. Carefully remove the old mesh from the seat frame. It may be held in

place with clips or adhesive.

- Step 3: Install the new mesh. Align the new mesh with the frame and secure it using the clips or adhesive.
- Step 4: Reattach the seat to the frame. Ensure all screws are tightened properly.

2. Fixing the Tilt Mechanism

If the tilt mechanism is not functioning correctly, it may need adjustment or replacement.

- Step 1: Access the mechanism. Flip the chair over and locate the tilt mechanism beneath the seat.
- Step 2: Inspect for damage. Look for any loose screws or broken parts.
- Step 3: Tighten any loose screws. Use a screwdriver to secure any loose connections.
- Step 4: Lubricate moving parts. Apply lubricant to the pivot points to ensure smooth operation.
- Step 5: Test the tilt function. Sit on the chair and check if the mechanism is functioning correctly.

3. Height Adjustment Repair

If the height adjustment feature is not working, follow these steps:

- Step 1: Remove the seat. As described earlier, detach the seat from the frame.
- Step 2: Inspect the gas cylinder. Check the gas cylinder for any signs of damage or wear.
- Step 3: Replace the gas cylinder (if necessary). If the cylinder is damaged, you will need to replace it. Follow the manufacturer's guidelines for replacement.
- Step 4: Reattach the seat. Once the gas cylinder is replaced or repaired, reattach the seat to the frame.

4. Repairing Armrests

Loose or broken armrests can be a nuisance, but they can often be repaired or replaced.

- Step 1: Check for loose screws. Inspect the armrests for any loose screws and tighten them.
- Step 2: Replace damaged armrests. If the armrests are cracked or broken, you may need to replace them. Use a screwdriver to remove the old armrests and install new ones.
- Step 3: Ensure proper alignment. Once the armrests are replaced, ensure they are aligned correctly with the seat.

5. Base and Wheel Maintenance

To ensure that the base and wheels function smoothly, follow these steps:

- Step 1: Inspect the wheels. Check for any debris or damage.
- Step 2: Clean the wheels. Use a cloth and mild soap to clean the wheels and remove any debris.
- Step 3: Lubricate the wheels. Apply lubricant to the wheel's pivot points to ensure smooth

movement.

- Step 4: Check the base for cracks. If the base is cracked, it may need to be replaced. Follow the manufacturer's instructions for replacement.

Regular Maintenance Tips

To prolong the life of your Aeron chair, regular maintenance is essential. Here are some tips:

- Clean the Mesh: Regularly clean the mesh with a mild soap solution to remove dirt and stains.
- Check for Loose Screws: Periodically inspect the chair for loose screws and tighten them.
- Lubricate Moving Parts: Use lubricant on moving parts every few months to ensure smooth operation.
- Avoid Excessive Weight: Ensure that the weight limit of the chair is not exceeded to avoid damaging the frame or mechanisms.

When to Seek Professional Help

While many repairs can be handled at home, there are situations where professional help may be necessary:

- If the chair has significant structural damage.
- When the tilt mechanism or gas cylinder replacement seems too complex.
- If you are unsure about the repair process or lack the necessary tools.

In such cases, contacting a professional service specializing in Herman Miller products can save you time and ensure the repairs are done correctly.

Conclusion

Repairing your Herman Miller Aeron chair can significantly extend its life and maintain its ergonomic benefits. By understanding the common issues and following the steps outlined in this manual, you can tackle most repairs yourself. Regular maintenance will also keep your chair in excellent condition, making it a lasting investment in your comfort and productivity. If you encounter any complexities, don't hesitate to seek professional assistance to ensure your Aeron chair remains a reliable seating solution for years to come.

Frequently Asked Questions

What are the common issues that can occur with the Herman

Miller Aeron chair?

Common issues with the Herman Miller Aeron chair include squeaking noises, seat cushion sagging, gas lift cylinder failure, and armrest wear. Each of these can often be repaired with replacement parts or adjustments.

Where can I find the official repair manual for the Herman Miller Aeron chair?

The official repair manual for the Herman Miller Aeron chair can be found on the Herman Miller website under the support or resources section, or by contacting their customer service for assistance.

Can I repair my Herman Miller Aeron chair myself, or should I hire a professional?

Many repairs on the Herman Miller Aeron chair can be done by yourself if you have basic tools and follow the repair manual. However, for complex issues or if you're unsure, hiring a professional is recommended to avoid further damage.

What tools do I need to repair my Herman Miller Aeron chair?

Typically, you will need a Phillips screwdriver, hex wrench, and possibly a flathead screwdriver. Some repairs may also require replacement parts that can be purchased from Herman Miller or authorized retailers.

How can I prevent issues with my Herman Miller Aeron chair in the future?

To prevent issues, regularly clean and maintain the chair, avoid excessive weight beyond its specified limits, and periodically check for loose screws or components. Following the care instructions provided in the manual can also help prolong the chair's lifespan.

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